



## PRIVACY NOTICE

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VERSIÓN:	02
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**COLREMAQ SUGAR CANE S.A.S. (COLSUGAR)**, a company duly incorporated under the applicable legal regulations and engaged in the supply of machinery, spare parts, services, and maintenance for the agricultural, transportation, and construction sectors, adopts this Policy in strict compliance with **Law 1581 of 2012**, **Decree 1377 of 2013** (compiled in **Single Decree 1074 of 2015**), and **Article 15 of the Political Constitution of Colombia**. The processing of personal data contained in our databases is governed by the principles of **legality, purpose, freedom, accuracy, transparency, security, and confidentiality**.

As the **Data Controller**, COLSUGAR has its principal place of business at **Km 6 Cencar – Airport Road, Palmira, Valle del Cauca, Colombia**. For any communication, inquiry, or complaint related to the protection of your data, you may contact us by phone at **+57 602 669 46 89** or by email at **direccion.juridica@synermin.com**.

The personal information collected is primarily intended to enable the proper development of our corporate purpose as suppliers of machinery and services for the agricultural, transportation, and construction sectors. Additionally, the data is used to maintain **labor, civil, and commercial relationships** with customers, suppliers, and employees, as well as to comply with legal obligations related to **accounting, corporate governance, and labor matters**. Data is also stored for the implementation of programs and policies that promote **agriculture in Colombia**.

In accordance with **Article 8 of Law 1581 of 2012**, you as the data subject have the right to **know, update, and correct your personal data** when it is partial, inaccurate, or incomplete. Likewise, you may request proof of the authorization granted, be informed about the use of your data, file complaints before the **Superintendence of Industry and Commerce (SIC)**, revoke the authorization, or request the deletion of your data when legal principles are not respected. You also have the right to access your records **free of charge**.

COLSUGAR informs that it may process **sensitive personal data** (such as fingerprints, photographs, videos, or health data), provided that prior and explicit authorization is granted, in compliance with legal exceptions and safeguarding the best interests when the data subject is a **minor**. The data will remain in our databases only for the **reasonable and necessary period** required to fulfill the purposes of its collection or as required by **legal and accounting retention periods**.

To exercise your rights, you may submit your request in writing or by email to the **Legal Department**. **Inquiries** will be answered within **ten (10) business days**, and **claims** within **fifteen (15) business days**.

This policy is effective as of **December 30, 2025**.